

eWelcome to the DynAgra Corp website www.dynagra.com managed by Core Creative.

DynAgra Corp. Products and services (collectively, the "Products and Services") are offered by DynAgra through web pages at **www.dynagra.com** and are made available subject to this Privacy Policy. This statement discloses the privacy practices of DynAgra Corp. By using the Products and Services, you agree, without limitation or qualification, to be bound by this Privacy Policy.

OUR PLEDGE TO YOU

At **DynAgra Corp** we understand the importance of privacy. We treat our customers as part of our team and carefully protect all the information they have entrusted to us. The information we request from you will enable us to provide you with the highest levels of personal service and quality. We will not disclose any personal information to any third party company or person, except as described above, without a customer's informed consent unless we are required by law to disclose this information. With the growth of electronic media we recognize that it is necessary to take further steps to protect the privacy of the individual. We fully support the new Canadian legislation, the Personal Information Protection and Electronic Documents Act, in its role to protect the privacy of the individual. Our role in protecting an individual's privacy does not stop with this Act. We maintain the security and confidentiality of the information disclosed by our customers according to the strictest standards. We are continually looking for additional ways to ensure that the personal information we hold is secure and used in a responsible and respectful manner. As such, we have installed an SSL certificate with a 128 bit encryption that encrypts the information on the website ensuring that the personal information entrusted to us is secure.

To summarize our commitment to Privacy, we have detailed the following promises:

What information we collect from you

DynAgra Corp only collects Personal Information that you voluntarily provide to us.

How we use your information

DynAgra Corp uses your Personal Information for the purposes of responding to and processing your requests for our products and services which we offer. We use it to respond to your questions or suggestions to improve the quality of your visit to our site and to call you or e-mail as per your request.

Who we share your information with:

DynAgra Corp does not share your Personal Information and does not sell or rent your Personal Information to any third parties without your permission.

Information about you

On all **DynAgra Corp** pages that collect Personal Information, we specifically describe what information is required in order to provide you with the product or service you have requested.

DynAgra Corp collects Personal Information when you:

- Request an estimate from **DynAgra Corp** by calling us using the phone number provided on our website;
- Participate in a survey, contest, or sweepstakes
- Contact **DynAgra Corp** using our contact page and when you are contacted by us and voluntarily provide your Personal Information.

Any information you provide on our website is treated as securely as through any other business channel. We use standard encryption software (128 bit secure socket layer) that protects information as it is sent from your browser to our systems. Our data centers are protected by firewalls to ensure that only you can access your information.

DynAgra Corp. NEWSLETTER

DynAgra Corp Email newsletter provides regular updates and articles about product/service offerings and industry trends you should be aware of. To sign up for this service, we ask that you provide us with your Name, Phone Number, Email address, your city of residence. You may unsubscribe at any time by using the link provided on every newsletter.

INFORMATION USE

Information collected on the **DynAgra Corp** website may be used to:

Register you as a Loyal Customer Program member
Offer you additional **DynAgra Corp** services
Send marketing communications or surveys to you

Send appreciation gifts to you.

Brochures & CD-ROMs: We use your address information to mail you selected **DynAgra Corp** brochures & info. If at any point you wish to have your name removed from our mailing list, please contact us at **1 800 941 4811** and ask to remove your address from our mailing list.

Does DynAgra Corp collect any other information about visitors to the website?

Our provider Designers- is constantly seeks to improve our website. As part of these efforts, our provider collects and analyzes certain information about visitors to our website. This data includes (but is not limited to) domain and/or web browser information. We may keep a record of which pages you visit on our site and how long you spend on each page.

We also use "cookies" on our site. Cookies are small pieces of information that our server places on a visitor's computer hard drive to enable that person to use our site more easily. For example, we place a cookie on your computer when you visit our site. The next time that person visits our site using the same computer our server will recognize the cookie and the visitor. Many web browsers are automatically set to accept cookies. You may change your browser settings to reject cookies or notify you when a cookie is about to be placed on your computer. Please note, however, that if

you reject cookies, certain parts of our website may not operate as efficiently as they would if cookies were enabled.

Our provider Designers- automatically encrypts your confidential information in transit from your computer to ours using the Secure Sockets Layer protocol (SSL) with an encryption key length of at least 128-bits (the highest level commercially available and used by all major banks). No one can access your account except for authorized Designers-personnel. Using the same security measures as online banking, we provide the utmost in security.

Aside from encryption Designers-also has firewalls in place. In fact, Designers-encryption "scrambles" your data into a completely illegible format it cannot be interpreted.

Complaints

If you feel that **DynAgra Corp** has not complied with this Privacy Policy or if you are otherwise concerned with **DynAgra Corp** personal information practices, then you may file a complaint by sending an Email **sschneider@dynagra.com**. Complaints or requests for information shall be the object of an investigation or response within 30 business days. If the complaint is justified, **DynAgra Corp** will take the appropriate measures to address the complaint, including access to the requested information, by proceeding with rectification or, as the case may be, by amending its Policy and practices.